



75 Vanderbilt Avenue, Staten Island NY 10304 1-844-CPHL-CARES

Medicare Disclaimers

Centers Plan for Healthy Living, LLC is an HMO with Medicare and Medicaid contracts. Enrollment in Centers Plan for Healthy Living depends on contract renewal.

This information is not a complete description of benefits. Contact Centers Plan for Healthy Living for more information. Limitations, copayments, and restrictions may apply. Benefits, premiums and/or co-payments/co-insurance may change on January 1 of each year.

You must continue to pay your Medicare Part B premium, unless otherwise paid by Medicaid. For more information, contact the plan. The formulary, pharmacy network, and/or provider network may change at any time. You will receive notice when necessary.

Members must receive all routine care from plan providers. Out-of-network/Non-contracted providers are under no obligation to treat Centers Plan for Healthy Living members, except in emergency situations. Please call our Member Services number or see your *Evidence of Coverage* for more information, including the cost-sharing that applies to out-of-network services.

In general, members must use network pharmacies to access their prescription drug benefit, except in non-routine circumstances, and quality limitations and restrictions may apply.

Medicare beneficiaries may also enroll in Centers Plan for Healthy Living through the CMS Medicare Online Enrollment Center located at <http://www.medicare.gov>.

You may be able to get Extra Help to pay for your prescription drug premiums and costs. To see if you qualify for Extra Help, call:

- [1-800-MEDICARE \(1-800-633-4227\)](tel:1-800-MEDICARE). TTY users should call [1-877-486-2048](tel:1-877-486-2048), 24 hours a day/7 day a week;
- The Social Security Office at [1-800-772-1213](tel:1-800-772-1213) between 7 a.m. and 7 p.m., Monday through Friday. TTY users should call [1-877-486-2048](tel:1-877-486-2048);
- Your State Medicaid Office

Centers Plan for Nursing Home Care (HMO I-SNP) and Centers Plan for Dual Coverage Care (HMO D-SNP) have been approved by the National Committee for Quality

Assurance (NCQA) to operate as a Special Needs Plan (SNP) until December 31, 2022 based on a review of Centers Plan for Healthy Living's Model of Care (MOC).

ATTENTION: If you speak Spanish, language assistance services, free of charge, are available to you. Call 1-877-940-9330 (TTY 711).

ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-877-940-9330 (TTY: 711).

This information is available for free in other languages. Please contact our Member Services number 1-877-940-9330 for additional information. (TTY users should call 711). Hours are from 8:00 A.M. to 8:00 P.M., seven days a week. Member services also has free language interpreter services available for non-English speakers.

Esta información está disponible gratis en otros idiomas. Comuníquese con nuestro Servicio para Miembros at 1-877-940-9330 y obtener información adicional, (los usuarios de TTY deben llamar al 711) de 8:00 A.M. a 8:00 P.M. siete días a la semana. Los Servicios para Miembros también tienen servicios de intérpretes de idiomas gratis disponibles para las personas que no hablan inglés.