



Provider Hotline: 1-844-292-4211 | Monday – Friday | 9AM – 5PM

Department	
Utilization Management UM@centersplan.com	Press 1 for Service Authorizations
Claims: Claims@centersplan.com All claims must be received within the time frame specified in your provider agreement. Please be sure to include your NPI and TIN on all claims	Press 2 for Claims <u>Please Mail Paper Claims to:</u> Centers Plan for Healthy Living P.O. Box 21033 Eagan, MN 55121 <u>Electronic Claims Submissions:</u> Payor ID: CPHL or CPHL1 To set up electronic submissions directly to CPHL, Contact Claims Department.
Member Eligibility MemberServices@centersplan.com	Press 3 for Member Eligibility
Provider Services ProviderServices@centersplan.com	Press 4 for any other Provider Services Inquiries

Member Services: 8AM – 8PM | 7 Days a week | MemberServices@centersplan.com

Lines of Business	Phone Number
Medicare Advantage Care (HMO)	1-877-940-9330
Nursing Home Care (ISNP)	1-877-940-9330
Dual Coverage Care	1-877-940-9330
Medicaid Advantage Plus (MAP)	1-833-274-5627
Managed Long-Term Care (MLTC)	1-855-270-1600

Pharmacy Services

Access our website at www.centersplan.com for our Formulary Listing.

Part D drugs are administered through our Pharmacy Benefit Manager, MedImpact	MedImpact Customer Service: 1-800-788-2949
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